

IN THIS EDITION



Message from Customer Services Director

In previous newsletters, we have been providing updates on the implications of the Extended Producer Responsibility (EPR) scheme and in the recent weeks, the UK's Department for Environment, Food & Rural Affairs (DEFRA) has **confirmed the deferral of EPR fees by one year. However, the data submission deadline has remained the same although this will be dependent on the size of your business** (Please ensure you refer to the guidance provided by DEFRA on how this affects your business).

As mentioned previously Laleham would be providing the data you require to support our customers submissions through a completely new EPR Report, many of our customers may have already received this information via their normal day to day Laleham contact in the form of an excel document, we expect this to be completed over the next few days, please note this will only be for the first reporting period of 01/01/23 – 30/06/23 and only customers that we have sold product to in that period will receive a report.

As summer draws to a close and we move into autumn, the timing of this edition allows us the opportunity to share an early reminder with regards the Customer Satisfaction Survey for 2023. **The surveys will be issued ahead of Christmas shut down and we would like to hear back from you by Friday 19th January 2024.** As per previous years, you are welcome to complete the survey independently or alternatively we can arrange a time to run through and complete the survey feedback together. **Your feedback is very important to us to ensure we maintain the service level that meets our customers' expectations to continue working in partnership.**

A handwritten signature in black ink that reads "Victoria".

Vicky Hart, Customer Services Director

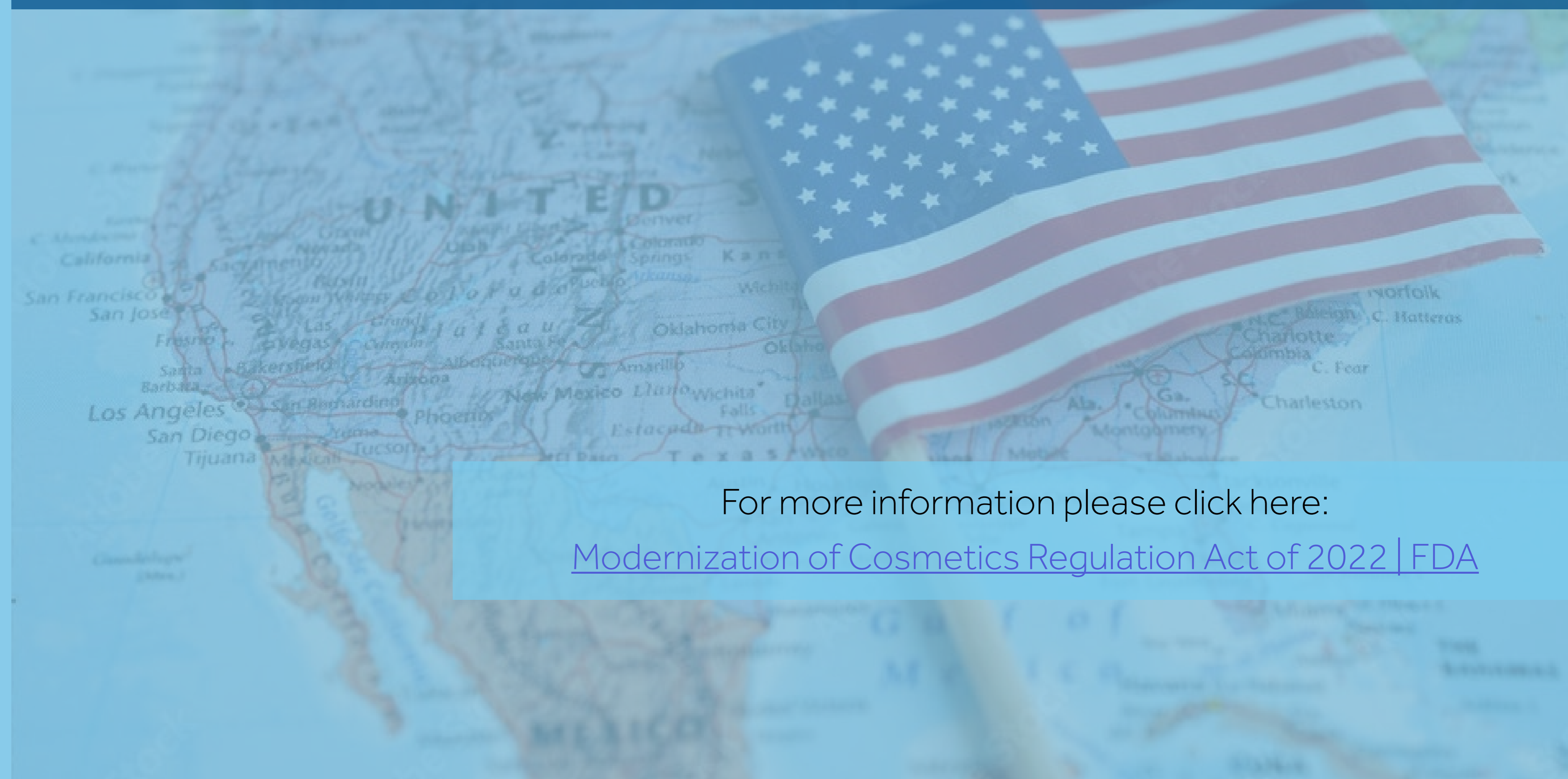
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MoCRA: UNDERSTANDING NEW COSMETICS REGULATIONS IN THE UNITED STATES

On 29 December 2022, US President Joe Biden signed into law the Consolidated Appropriations Act of 2023, which includes the Modernisation of Cosmetics Regulation Act of 2022 (MoCRA) in Subtitle E – Cosmetics. The amendments to the Federal Food, Drug and Cosmetic (FD&C) Act will take effect one year after the enactment date of the MoCRA, that is on **29 December 2023**.

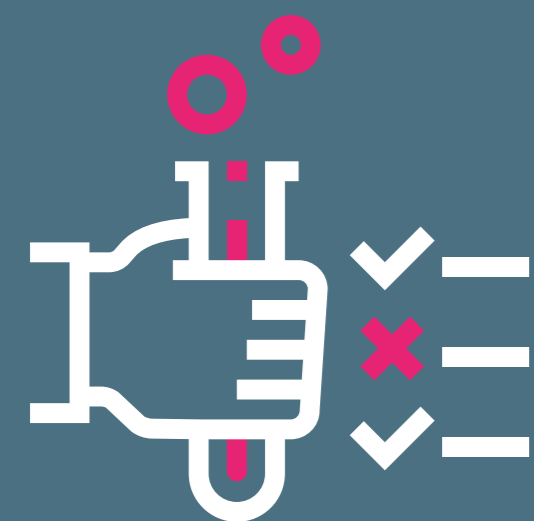
MoCRA will require cosmetics sold in the US to comply with several new requirements, such as mandatory facility registration, product listing, serious adverse events reporting and Good Manufacturing Practices (GMPs).

We have sent more detailed information out to your advised regulatory contacts, but if you have *any questions please contact our Regulatory Team*.



For more information please click here:

[Modernization of Cosmetics Regulation Act of 2022 | FDA](#)



UK ONLY LABELLING OF MEDICINAL PRODUCTS



From 1 January 2025 all UK medicinal products must carry a clearly legible 'UK ONLY' labelling to be placed on the UK market.

Labelling doesn't mean a sticker or label, it must be **printed directly onto the packaging** i.e. within the artwork. However, there is a 6 month exception period provision where stickering can be used, but the 'sticker' and its placement area mock up must have been approved by the MHRA beforehand on a case by case basis.

Information known so far, would indicate that this is a 'UK ONLY' labelling requirement which applies to the medicinal product unit at its point of sale in either store or pharmacy i.e. product carton where one exists, or the pack label where no carton exists.



See this link for full detail;

<https://www.gov.uk/government/publications/labelling-and-packaging-of-medicinal-products-for-human-use-following-agreement-of-the-windsor-framework/labelling-and-packaging-of-medicinal-products-for-human-use-following-agreement-of-the-windsor-framework#:~:text='UK%20Only'%20label%20requirements,-From%201%20January&text='UK%20Only'%20may%20be%20presented,expectations%20>

SITE INVESTMENTS - PROJECT SHIELD LAUNCHES AT THE KIRKHAM SITE



We are pleased to inform you that the Kirkham site development upgrade has started.



Project Shield

Protecting our colleagues, our contractors & our products

Why did we call the project, Project Shield?

We want the project to be the safest ever project delivered at the site, so shielding our colleagues and contractors from harm.

There are 5 phases in the upgrade project:

- A new Pharma dispensary – doubling the dispensing capacity onsite & dedicating this area to Pharma materials only.
- A new Hygiene cleaning area – around 2.5 times larger with better segregation to reduce cross contamination risks.
- A new warm room – increases capacity by 33% and more energy efficient.
- A new Cosmetic & Nutritional dispensary – including new IPC lab booth, office and storage areas, changing the current dispensary to a downflow booth to reduce cross contamination risks.
- A new changeover area to Production & Manufacturing, improving GMP on the gowning process and introducing hand washing.

The project is forecasted to last around 2 years in total and will cost just over 2 million pounds in capital expenditure. We will continue to bring you updates via future newsletters.

DCC SAFETY STAND DOWN INITIATIVE

What is Safety stand down?

Safety stand down is a DCC Initiative which was completed by all DCC Healthcare businesses where operations ceased for a 20-minute period. The main aim within this 20-minute period was to use the time to remind all colleagues about Safety First and have a 'good' safety conversation relevant to their department by completing a safety activity.

Laleham wants all colleagues & contractors to be able to return home safely after their shift without injury or illness. For Kirkham, Project Shield epitomises this messaging.

Safety improvement is continual and although Laleham is a safe place to work we still see preventable accidents and incidents occurring which we must do our best to reduce. We want Laleham to be a safer place tomorrow than it is today!

The Safety Stand down took place on Tuesday 19th September and was a huge success with teams taking part in activities such as Safety games and quizzes.



"Nothing we do is so important that it cannot be done Safely, every time!"

Donal Murphy Chief Executive DCC PLC



RSPO CERTIFIED ACROSS ALL THREE SITES

Following successful RSPO audits at all 3 sites in June (Alton, Kirkham and Morecambe – Design Plus), we have expanded our RSPO certification.

We can now support all customers across the business who wish to become members of the RSPO and use only certified sustainable palm oil raw materials in their products.



How does RSPO Help?

RSPO are a global non-profit organisation focused on bringing together stakeholders across the palm oil supply chain, to develop and implement global standards for producing and sourcing sustainable palm oil.

Founded in 2004, the organisation has developed a set of environmental and social criteria that businesses must comply with to be RSPO certified. **These specific measures help minimise the negative impact of the production of palm oil on the local environment, wildlife and communities.**

According to the organisation's website, **when palm oil is grown sustainably, it's a force for good.** Palm oil is the world's most versatile vegetable oil as it has a much higher yield than any other vegetable oil plant, requiring 4- 10 times LESS land to get the same amount of oil. Because it's so efficient, palm oil is more attractive to producers. However, **when palm oil is grown unsustainably the production can be destructive and damaging, which has led to an abundance of negative press and association in the past**, and even calls to boycott palm oil. When produced irresponsibly, forests have been cleared or damaged to grow palm oil affecting both wildlife and local communities.

That's why the RSPO have put the emphasis on 'sustainable'. Sustainable palm oil has been farmed, processed, distributed and sold responsibly with strict criteria in place that protects animals, the local environment and the people who live and work in palm oil producing countries.

Their aim is to make sustainable palm oil the norm.



How can we support you on your journey to sourcing sustainable Palm Oil?

As an RSPO certified business, Laleham Health & Beauty can support customers who wish to source and track certified sustainable palm oil materials for their products and those who wish to display the RSPO logo on pack.

If you'd like to discuss how we can support you on your journey to sourcing sustainable palm oil or transforming your products to meet the certified RSPO criteria, then please don't hesitate to **get in touch**.

If you would like to feedback on the newsletter content, please contact Vicky Hart on vhart@laleham.com or your Account Manager.

For the latest updates from Laleham Health & Beauty, please refer to our website www.laleham.com and join us on LinkedIn.

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